

Late Cancellation/Failed appointment policy

Please note, we require 48 working hours' notice to cancel your appointment or a cancellation fee will apply.

In situations where less than 48 working hours' notice is given or a patient fails to attend an appointment, we will request a cancellation fee.

Late cancellation/failed appointment fees:

Hygienist appointment 30 minutes: £40

45 minutes: £80

60 minutes: £120

90 minutes: £150

Dental appointments: 30 minutes: £55

45 minutes: £85

60 minutes: £110

90 minutes: £165

120 minutes: £220

Specialist appointments: 30 minutes: £95

45 minutes: £150

60 minutes: £190

90 minutes: £280

120 minutes: £380