

Late Cancellation/Failed appointment policy

Please note, we require 48 working hours' notice to cancel your appointment or a cancellation fee will apply.

In situations where less than 48 working hours' notice is given or a patient fails to attend an appointment, we will request a cancellation fee.

Late cancellation/failed appointment fees:

Hygienist appointment 30 minutes: £25

45 minutes: £40

60 minutes: £50

90 minutes: £80

Dental appointments: 30 minutes: £50

45 minutes: £70

60 minutes: £90

90 minutes: £135

120 minutes: £180

Specialist appointments: 30 minutes: £90

45 minutes: £140

60 minutes: £180

90 minutes: £270

120 minutes: £360